

The purpose of these articles is to provide information on how to use the CTMS Knowledge Center tools and resources.

**IMPORTANT!** If your issue is not addressed here, please post your question to the [CTMS discussion forum](#).

## Related Articles

The Knowledge Base articles that have been written, based on user feedback, are categorized below by the type of issue the article addresses.

### General

Title	Last Update	Article ID
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<a href="#">Institutions Currently Using caBIG® Solutions</a>	12/11/2008	CTMSKC-10001
<a href="#">Change Management Process for CTMS</a>	09/18/2009	CTMSKC-10003

		Article ID
		CTMSKC-30012
	12/03/2009	CTMSKC-30011
<a href="#">Activities</a>	12/03/2009	CTMSKC-30010
	10/30/2009	CTMSKC-30008
	10/08/2009	CTMSKC-30009

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Title	Last Update	Article ID
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<a href="#">Copying Templates</a>	09/17/2009	CTMSKC-40002

## Troubleshooting

Title	Last Update	Article ID
<a href="#">caAERS v1.7 Installer ? Invalid Tomcat Link</a>	06/23/2009	CTMSKC-50001
<a href="#">caAERS v1.9.2 Installation Issue</a>	08/31/2009	CTMSKC-50002
<a href="#">caAERS v1.7 Install: caAERS-AdeERS Link Inactive</a>	06/23/2009	CTMSKC-50003
<a href="#">caAERS Install: Problem Running .jar File</a>	06/23/2009	CTMSKC-50004
<a href="#">caAERS Importing Reporting Rules</a>	08/31/2009	CTMSKC-50005
<a href="#">caAERS Error installing v1.5.1 bundled with CCTS 1.1</a>	08/31/2009	CTMSKC-50006
<a href="#">caAERS 1.7 Build Fail - BadSqlGrammarException</a>	06/23/2009	CTMSKC-50007
<a href="#">caAERS User Unable to Find Saved Studies</a>	09/18/2009	CTMSKC-50008
<a href="#">caAERS Create Participant XML Issues</a>	09/18/2009	CTMSKC-50009

